HAY Job Description

Senior Manager

	Job Title	Head of Inclusion
	Department	Children and Young People
	Section	Integration and Improved Outcomes
Brent	Grade	Hay 4
	Reports to	Operational Director
	Staffing Responsibility	4 direct reports
	Organisation	Structure chart attached.

Job Purpose:

- 1. To play a full role as a member of the Children's Services Leadership Team, led by the Strategic Director CYP (Statutory Director of Children's Services).
- 2. To support an Operational Director in securing the continuous development, improvement, efficiency and success of the Department as a whole through effective leadership, budget management, strategic thinking, planning, management and governance.
- 3. To lead the development, planning and delivery of a service to meet the current and future needs of children and young people within available resources.
- 4. To lead and develop a range of high quality inclusion services:
 - Integrated statutory services for children and young people with special educational needs and disabilities (SEND), incorporating the Educational Psychology Service.
 - SEND Outreach services, incorporating Specialist and Inclusion Support services;
 - Virtual School for Looked After Children;
- 5. To support corporate initiatives relating to social and educational inclusion.
- 6. To play a leading role in relevant partnerships and multi-agency networks.
- 7. To contribute to the delivery of corporate priorities and objectives.

Dimensions:

Responsible for an annual budget of approximately £40 million.

Principal Accountabilities:

- 1. Work closely with colleagues on the Children's Services Leadership Team (CSLT) and make a proactive contribution delivering corporate and departmental objectives.
- 2. Lead and manage a portfolio of child centred services in alignment with both corporate and departmental aims and priorities.
- 3. Provide leadership and management to achieve high performance and effective operational delivery; including the management and effective use of resources and staff.
- 4. Work closely with the Operational Director to support effective working relationships with relevant Cabinet portfolio holders.
- 5. Support and develop partnership working, including acting as an effective ambassador and advocate with external organisations.
- 6. Lead and manage a portfolio of customer focused services in alignment with both corporate and departmental aims and priorities including:
 - Integrated statutory services for children and young people with special educational needs and disabilities (SEND), incorporating the Educational Psychology Service.
 - SEND Outreach services, incorporating Specialist and Inclusion Support services;
 - Virtual School for Looked After Children;
- 7. Develop an integrated approach to services for children and young people with special educational needs.
- 8. Ensure that the council fulfills its statutory duties and responsibilities in relation to pupils with SEND, those who are permanently excluded from school or who are at risk of exclusion.
- 9. Produce and implement a service plan that includes stretching and shared performance targets.
- 10. Through effective quality assurance methods promote high teaching and learning standards at all alternative and additionally resourced provision and settings that are accountable to the Council.
- 11. Work in close partnership with external organisations to ensure a creative and collaborative approach to educational and social inclusion, policies and strategies.
- 12. Maintain budgetary control of the Inclusion service, delivering well-managed services, working in accordance with the council's corporate standards and financial regulations.
- 13. Contribute to relevant strategic commissioning responsibilities with partner agencies.
- 14. Safeguarding is everyone's responsibility and all employees are required to act in such a way that at all times safeguards the health and well being of children and vulnerable adults.
- 15. Carry out duties with due regard to the council's customer care; equal opportunities; information governance, data protection and health and safety policies and procedures.
- 16. Undertake any other duties commensurate with the general level of responsibility of this post.

Job Context:

- Wide range of internal and external contacts including directors, senior managers, elected members, professional bodies, partner organisations, regulatory and government functions involving the use of a wide range of interpersonal skills.
- Developing partnership working with key external stakeholders across the public, private and voluntary sectors.
- Management and leadership of a high performing team.
- Lead role in the development of the Council's services in this area.
- Operates within a framework set by Corporate and Departmental Management teams but with considerable freedom to shape services.
- Leads on relevant policy and development and ensures implementation of new legislative requirements.
- Ensures high professional standards.

DBS Status	Enhanced
Politically Restricted	Yes

Person Specification

Job Knowledge, Skills & Experience:

Specify the qualifications, experience, skills and abilities required.

All criteria are essential

Knowledge and Qualifications:

- Educated to degree level
- Relevant professional qualification (e.g. QTS).
- Evidence of significant relevant Continuing Professional Development (CPD).
- Substantial knowledge and understanding of special educational needs and disabilities.
- Substantial knowledge of education policy and practice and the current legislative, professional and financial context in which the service operates.
- Knowledge of current practices, developments and trends in the education of young people with learning and behavioural challenges.
- Knowledge of ways to analyse and interpret data to improve service outcomes.
- Knowledge of mechanisms for consulting and involving children and young people and their carers.
- Understanding of the requirements, guidance, regulation and legislation governing safeguarding from both a local authority and partner perspective.
- Good understanding of relevant leadership and management strategies and how to use these to overcome any potential barriers to effective joint working at a strategic or operational level.

Experience and Knowledge:

Demonstrating experience of and/or knowledge of the following:

- Consulting and involving children and young people in service design and delivery.
- Achievement at a management level in a similarly large and complex organisation.
- Delivering customer focused services and service improvements in the context of a highly diverse community.
- Understanding of how to plan and deliver services that improve outcomes for children at risk of exclusion from schools and settings.
- Extensive knowledge of SEND, inclusion support systems and of the needs of looked after children.
- Building effective relationships with head teachers and governing boards.
- Managing demands and pressures on the service and tight deadlines.
- Planning for the medium and short-term development of services, anticipating priorities, available resources, the changing landscape and the need for future services.
- Performance and information management.
- Managing and monitoring budgets.
- Working collaboratively with a range of service managers and promoting service integration.
- Partnership and multi-agency working.
- Working with elected members.

Skills and Abilities:

- Strong leadership and management skills including people, performance and budget management
- Strong communication, negotiating and influencing skills
- Ability to work collaboratively corporately and departmentally creating a strong team spirit
- Strong role model who demonstrates a personal commitment to high standards of public service, honesty, integrity and professionalism
- Ability to produce effective service plans that contain stretching targets and deliver improved outcomes.
- Ability to think strategically.
- Ability to work in partnership and multi-agency arrangements.
- Ability to use quantitative and qualitative information as a basis for analysing problems, agreeing actions and securing improvements in services.

Structure Chart – Inclusion Service

